# **Beneficiary Quotes**

## **Emergency Grant (vouchers)**

I just want to thank you again for your help, I can finally buy myself a lunch for work and not worry about tomorrow. I hope this year will be successful in hospitality. From next month I will start saving finally on my bartender personal licenses after 5 years of working behind the bar. Thank you again and I wish health and happiness to the whole grants team.

## **Family Support Grant**

Can I just say a huge thank you from the bottom of my heart for the voucher for the Family Day In, the children were so happy to go to Aldi and purchase some treats. We enjoyed craft making, reading, baking and pizza making - all in one day!! This was so welcome during the Easter holidays, I've never felt so extravagant going around Aldi before. Thank you again so very much.

### **Household Support Grant**

- Thank you for your invaluable support. I hugely appreciate the grants allocated to me and it is a significant relief towards covering costs of my treatment and living costs while I fully recover.
- I just want to say thank you very much for all your help, this will help me amazingly so much appreciated. I can't thank you enough you have really supported me and the kids.
- I'm extremely grateful with all the help provided. I can't honestly thank you enough for this amazing opportunity that you are giving me and my family.

#### **Main Grant**

- This is a short message to thank you wholeheartedly. I am grateful to you all for your help and support. Thanks for your email. Many more thanks for your advice and guidance. I am genuinely grateful to you in particular and your organisation in general for your generosity and support. Your financial aid is most welcomed and much appreciated in these difficult times. Last but not least, I would like to thank you again for the kindness and support you have offered me, which exceeded my expectation, and I am forever indebted to you. Thank you and God bless.
- I am absolutely overwhelmed at the help I am receiving from Hospitality Action. When I read the email from yourself today I was flabbergasted, I was not expecting so much help, can I be honest and let you know tears fell, a huge cloud that has been lingering over me, feels like it is lifted. You have no idea how much this means to me, and how beneficial this will be to me and my daughter, it will most certainly put me back on a fresh start and make for a stress free mummy. The generosity, kindness and hope from Hospitality Action speaks volumes and both myself and my daughter thank you from the very bottoms of our hearts. I don't think I will be ever able to thank you enough, this means the world to me. It took a lot of courage to make

contact, and after speaking to you on the telephone, you reassured me and made me feel so at ease.

- Thank you for your wonderful email, I'm genuinely blown away by this grant, it really will help and thank you does not seem like enough. This grant helps to clear off some much needed debt and gives me a chance to survive whilst in this situation looking for work and living regrettably on the edge, you've taken a massive amount of stress away. Just knowing that these priority bills are being paid and I can fill the cupboards means a lot! I have already had an email [from one of my creditors] this morning acknowledging that the debt for this has been cleared, so thank you for that. I have graciously received my grant into my bank account this morning and have paid all of my rental arrears and cleared off my water bill, so many thanks again for facilitating this gift.
- I am very grateful for your assistance and appreciate you have many applicants who are struggling and just want to say what a difference this is making to my situation right now. I finally feel like there is light at the end of the tunnel and you have done this for me. Thank you so very much, words don't seem like enough!
- Thanks for all your help, Hospitality Action is a life saver. I cannot express how happy I am and also thanks for the fuel allowance, keep up the amazing work you guys are doing!
- Thank you so so much. I can't begin to explain how much this helps and the
  peace of mind it brings. You're the most wonderful, caring, supportive charity.
  A port in a storm. I very much appreciate and value all that you've done to
  alleviate so much stress and sleepless nights. Thank you for your kindness and
  support.

### **Universal Credit Uplift Grant**

Thank you for your email and for all the assistance from your team and also to the donors who have all helped to make this grant possible. I'm truly happy to help and hope in the future I'm able to return the favour and donate to your amazing cause. Thank you again, it's much appreciated!  $\bigcirc$ 

# **Winter Fuel Grant**

- Thank you very much for your kind gesture this goes a long way towards helping us stay warm this winter, without charities like Hospitality Action hard working people like my wife and myself would really struggle now that we find ourselves out of work. Once again, thank you.
- I was feeling really low and worried about rising costs etc, living alone, I now know that my heating can be on all the time and I will not have to choose between eating or heating.
- Thank you again for all of your help it has made my life so much easier. 

  The payment will certainly help me out with my heating cost.

- Thank you so very much! You have no idea how much this will help. Putting the heating on more will be a Godsend for me and Theo (a) as he feels the cold like I do being a chihuahua and with my health issues I too feel the cold more. It will make such a difference and not have to use blankets all the time. Thank you so much! You have made our Winter into Spring! (a) (b) (c) (c) (c) (c) (d) (d) (d)
- Hospitality Action, once again I am so very grateful that you very generously paid the winter fuel grant into my account. It will make such a difference to me and my peace of mind. I am more than grateful this year as I am sure there are many others who are considerably worse off than me. Thank you once again for all that you do to help those who are in need.
- What a relief! Thank you so so much. I am extremely grateful. This will help with rising costs. What a nightmare for everyone!
- Thank you ever so much I am over the moon! I have now topped up my gas with your kind donation, I cannot tell you how much difference it will make to me.